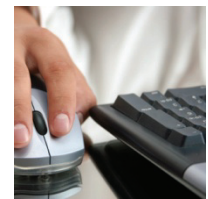
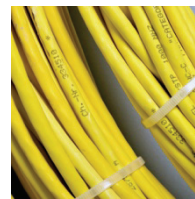
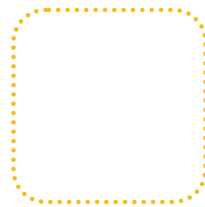
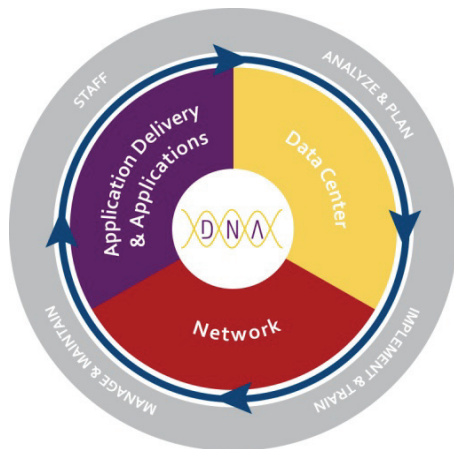


# IT SOLUTIONS OVERVIEW FOR SMB (SMALL & MEDIUM-SIZED BUSINESSES)



*Full lifecycle support across all technologies including email, security, networking, servers, storage, backup and desktop support.*



## KEY TECHNOLOGIES & VENDORS

### Business Solutions

- Email, Directory Services, and Collaboration—Microsoft Exchange, Active Directory, File/Print, Small Business Server, SharePoint
- Desktops, Laptops—HP, Dell, other
- Virtualization—VMware, Citrix
- Anti-Virus, Anti-SPAM—Symantec, other

### Servers & Storage

- Blade Systems and Stand-alone Servers—HP, Dell
- Operating Systems—Microsoft, Novell, other
- Backup/Recovery—Backup Exec, other
- Unified Communications & Networking
- VoIP—Cisco, ShoreTel, hosted options
- Routing/Switching, Wireless—Cisco, HP, other
- Circuits—CenturyLink, AT&T
- Firewall/VPN, IDS / IPS—Cisco, Fortinet, other

### General & Other

- Many other technologies and vendors supported.
- Leasing and financing options.
- Vendor support contract management (no cost).

## PRIMARY SERVICES

### Analyze & Plan

- Technology analysis & recommendations (systems, network, workstation)
- Refresh/upgrade planning
- Technology strategy

### Implement & Train

- Architecture, design, installation, configuration, testing and knowledge transfer of broad range of technologies.
- Platform Migrations—Windows and Exchange upgrades, Novell to Microsoft migrations for email and directory services.

### Manage & Maintain

- Monitoring—monitoring of business-critical technologies.
- Tiered support of broad range of technologies and vendors—issue resolution, preventative maintenance, health checks, performance tuning, workstation lifecycle management.
- Service Management—web-based ticketing, view into monitoring, reporting.

### Staff

- Supplemental staffing across all technologies.

*We manage your technology, so you can manage your business.* 1.888.LEWAN85 / [www.lewan.com](http://www.lewan.com)