



KINGSBERY, JOHNSON & LOVE, LLP
Attorneys and Counselors at Law

JOHN G. STEINKAMP
MARK J. SATHER
ERIC V. LOVE

OF COUNSEL:
WALTER W. KINGSBERY
WINTHROP D. JOHNSON

October 27, 2009

Robert Cope
Lewan & Associates
4900 Pearl East Circle
Boulder, CO 80301

Dear Robb:

I wanted to express how happy we are with the service at Lewan & Associates. We placed several service calls to have technicians come out to adjust our scanner for straighter documents. Our first such call was placed in August. Dan Parrish was able to respond within hours and the next day a supervisor paid a visit to see if we were happy with the work. We have also worked with technicians Jose De La Torre and Steve. We have found your technicians to be prompt and polite.

When we started our relationship with Lewan & Associates less than one year ago, you mentioned that the service we would receive from Lewan would be exceptional. It was difficult for us to understand that until we had to rely on such service. We have learned over the past eleven months that your statement was certainly true!

We look forward to our continued successful relationship with Lewan & Associates.

Sincerely,

Eric V. Love

EVL/mjbb