



DENVER
THE MILE HIGH CITY

Career Service Authority
Denver's Human Resource Agency

201 W. Colfax, Department 412
Denver, CO 80202
p: 720.913.5751
f: 720.913.5720
www.denvergov.org/csa

November 23, 2009

To Whom It May Concern:

Daun Williams from Lewan & Associates, Inc. knows our business and theirs. We have found her to be an expert resource in the area of providing managed print solutions. I am glad to refer Daun Williams and Lewan & Associates, Inc.'s professional services Smart Print program.

At Lewan & Associates, Inc. we have enjoyed the many benefits of their Managed Print Services' reliable and versatile cost per copy plan, prompt consumable delivery, and manageability have surpassed our expectations. Since working with Lewan & Associates, Inc. we have realized stellar results we can measure, including dramatically increased workflow efficiency; and more importantly, our total cost of operation has been reduced by over \$5,400.00 annually.

I respect the expertise and personal attention I receive from Daun Williams/Doug Margheim and Lewan's turnkey Smart Print professional service. We enthusiastically recommend them.

Best regards,

John Shick
Jimmy Ferrer