

March 1, 2010

Mr. James Arnold
Mr. Barry Rogers
Lewan & Associates
1400 South Colorado Boulevard
Denver, CO 80222

Dear Jim and Barry:

I'm writing to provide some unsolicited feedback regarding a recent lease purchase and installation/implementation of two Xerox 7435 copiers.

Larry Smith and Terry Harris I hope are valued on your team. Both have made the implementation of new systems for us far better than what I expected. Both represent qualities in a company that I strive to work with ... professional, easy to communicate with, responsive, timely and most of all, patient.

We dropped in a new Xerox in our Aspen office, Carbondale office and soon enough will be our Glenwood office. I have no doubt that drop will also go smoothly.

For what it is worth, just wanted the higher ups within Lewan to be aware of one customer's appreciation.

With much sincerity,

David Fitzgerald
IT Manager
Mason Morse Real Estate